



Snappi Bank A.E.
Κρυστάλλη 7^Α, 454 44, Ιωάννινα
Σταδίου 49, 105 59, Αθήνα
ΓΕΜΗ164679129000

PSD2 – Availability and Performance Reports

2026 Q2

Availability Report

For the availability of the APIs, the metric used is sent once per minute with a 10-second granularity - six samples are aggregated every minute. If the process is available for a whole minute, the value is 100%. A 0% value indicates that it is not running.

Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-04-01	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-02	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-03	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-04	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-05	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-06	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-07	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-08	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-09	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-10	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-11	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-12	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-13	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-14	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-15	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-16	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%



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Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-04-17	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-18	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-19	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-20	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-21	100.00%	0.00%	0.00%	100.00%	0.00%	99.93%	0.07%
2026-04-22	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-23	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-24	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-25	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-26	99.99%	0.01%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-27	97.78%	2.22%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-28	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-29	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-04-30	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-01	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-02	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-03	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-04	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%

Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-05-05	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-06	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-07	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-08	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-09	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-10	100.00%	0.00%	0.00%	100.00%	0.00%	99.80%	0.20%
2026-05-11	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-12	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-13	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-14	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-15	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-16	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-17	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-18	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-19	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-20	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-21	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-22	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-23	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-24	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-05-25	100.00%	0.00%	0.00%	100.00%	0.00%	91.19%	8.81%



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Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-05-26	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-27	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-28	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-29	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-30	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-05-31	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-01	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-02	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-03	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-04	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-05	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-06	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-07	92.46%	7.54%	0.00%	100.00%	0.00%	96.23%	3.77%
2026-06-08	66.67%	33.33%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-06-09	74.12%	25.88%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-06-10	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-06-11	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-06-12	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%

Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-06-13	100.00%	0.00%	0.00%	100.00%	0.00%	84.68%	15.32%
2026-06-14	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-15	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-16	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-17	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-18	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-19	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-20	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-21	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-22	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-23	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-24	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-25	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-26	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-27	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-28	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-29	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-06-30	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%



Performance Report

Requests: The number of captured API requests.

Response time (ms): The average time taken to get a response from the API.

Error rate (%): The percentage of HTTP requests with a status code between 500 and 599.

Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-04-01	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-02	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-03	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-04	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-05	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-06	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-07	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-08	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-09	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-10	0	0	0.00%	0	0	0.00%	0	0	0.00%

Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-04-11	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-12	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-13	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-14	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-15	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-16	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-17	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-18	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-19	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-20	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-21	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-22	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-23	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-24	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-25	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-26	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-27	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-28	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-29	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-04-30	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-01	0	0	0.00%	0	0	0.00%	0	0	0.00%



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Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-05-02	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-03	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-04	2	2510	0.00%	0	0	0.00%	0	0	0.00%
2026-05-05	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-06	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-07	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-08	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-09	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-10	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-11	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-12	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-13	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-14	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-15	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-16	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-17	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-18	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-19	0	0	0.00%	0	0	0.00%	0	0	0.00%

Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-05-20	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-21	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-22	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-23	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-24	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-25	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-26	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-27	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-28	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-29	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-30	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-05-31	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-01	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-02	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-03	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-04	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-05	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-06	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-07	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-08	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-09	0	0	0.00%	0	0	0.00%	0	0	0.00%



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Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-06-10	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-11	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-12	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-13	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-14	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-15	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-16	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-17	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-18	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-19	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-20	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-21	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-22	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-23	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-24	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-25	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-26	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-27	3	1520	0.00%	0	0	0.00%	0	0	0.00%

Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-06-28	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-29	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-06-30	0	0	0.00%	0	0	0.00%	0	0	0.00%