



Snappi Bank A.E.
Κρυστάλλη 7^Α, 454 44, Ιωάννινα
Σταδίου 49, 105 59, Αθήνα
ΓΕΜΗ164679129000

PSD2 – Availability and Performance Reports

2026 Q3

Availability Report

For the availability of the APIs, the metric used is sent once per minute with a 10-second granularity - six samples are aggregated every minute. If the process is available for a whole minute, the value is 100%. A 0% value indicates that it is not running.

Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-07-01	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-02	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-03	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-04	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-05	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-06	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-07	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-08	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-09	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-10	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-11	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-12	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-13	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-14	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-15	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-16	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%



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Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-07-17	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-18	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-19	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-20	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-21	89.93%	10.07%	0.00%	100.00%	0.00%	96.64%	3.36%
2026-07-22	50.00%	50.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-07-23	56.64%	43.36%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-07-24	86.65%	13.35%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-07-25	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-07-26	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-07-27	100.00%	0.00%	0.00%	100.00%	0.00%	89.84%	10.16%
2026-07-28	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-29	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-30	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-07-31	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-01	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-02	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-03	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%

Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-08-04	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-05	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-06	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-07	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-08	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-09	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-10	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-11	100.00%	0.00%	0.00%	100.00%	0.00%	99.99%	0.01%
2026-08-12	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-13	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-14	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-15	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-16	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-17	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-18	100.00%	0.00%	0.00%	100.00%	0.00%	99.99%	0.01%
2026-08-19	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-20	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-21	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-22	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-23	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-24	100.00%	0.00%	0.00%	100.00%	0.00%	96.85%	3.15%



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Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-08-25	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-08-26	100.00%	0.00%	0.00%	100.00%	0.00%	83.33%	16.67%
2026-08-27	99.98%	0.02%	0.00%	100.00%	0.00%	93.56%	6.44%
2026-08-28	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-29	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-30	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-08-31	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-01	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-02	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-03	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-04	100.00%	0.00%	0.00%	100.00%	0.00%	93.48%	6.52%
2026-09-05	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%
2026-09-06	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%
2026-09-07	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%
2026-09-08	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%
2026-09-09	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%
2026-09-10	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%
2026-09-11	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%

Availability							
	PSD2 API			Mobile API		Merchant Web Banking	
Date	Uptime (%)	Downtime (%)	Error rate (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
2026-09-12	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%
2026-09-13	100.00%	0.00%	0.00%	100.00%	0.00%	66.67%	33.33%
2026-09-14	100.00%	0.00%	0.00%	100.00%	0.00%	77.06%	22.94%
2026-09-15	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-16	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-17	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-18	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-19	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-20	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-21	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-22	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-23	99.98%	0.02%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-24	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-25	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-26	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-27	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-28	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-29	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2026-09-30	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%



Performance Report

Requests: The number of captured API requests.

Response time (ms): The average time taken to get a response from the API.

Error rate (%): The percentage of HTTP requests with a status code between 500 and 599.

Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-07-01	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-02	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-03	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-04	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-05	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-06	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-07	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-08	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-09	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-10	0	0	0.00%	0	0	0.00%	0	0	0.00%

Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-07-11	3	1920	0.00%	0	0	0.00%	0	0	0.00%
2026-07-12	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-13	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-14	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-15	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-16	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-17	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-18	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-19	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-20	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-21	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-22	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-23	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-24	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-25	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-26	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-27	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-28	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-29	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-30	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-07-31	0	0	0.00%	0	0	0.00%	0	0	0.00%



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Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-08-01	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-02	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-03	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-04	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-05	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-06	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-07	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-08	2	4710	0.00%	0	0	0.00%	0	0	0.00%
2026-08-09	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-10	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-11	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-12	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-13	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-14	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-15	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-16	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-17	2	2230	0.00%	0	0	0.00%	0	0	0.00%
2026-08-18	0	0	0.00%	0	0	0.00%	0	0	0.00%

Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-08-19	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-20	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-21	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-22	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-23	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-24	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-25	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-26	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-27	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-28	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-29	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-30	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-08-31	2	3770	0.00%	0	0	0.00%	0	0	0.00%
2026-09-01	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-09-02	10	1510	0.00%	0	0	0.00%	0	0	0.00%
2026-09-03	8	928	0.00%	0	0	0.00%	0	0	0.00%
2026-09-04	2	4100	0.00%	0	0	0.00%	0	0	0.00%
2026-09-05	2	3120	0.00%	0	0	0.00%	0	0	0.00%
2026-09-06	3	1880	0.00%	0	0	0.00%	0	0	0.00%
2026-09-07	3	700	0.00%	0	0	0.00%	0	0	0.00%
2026-09-08	5	2060	0.00%	0	0	0.00%	0	0	0.00%



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Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-09-09	4	2670	0.00%	0	0	0.00%	0	0	0.00%
2026-09-10	3	926	0.00%	0	0	0.00%	0	0	0.00%
2026-09-11	2	4050	0.00%	0	0	0.00%	0	0	0.00%
2026-09-12	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-09-13	9	1270	0.00%	0	0	0.00%	0	0	0.00%
2026-09-14	1	4160	0.00%	0	0	0.00%	0	0	0.00%
2026-09-15	6	2810	0.00%	0	0	0.00%	0	0	0.00%
2026-09-16	1	3590	0.00%	0	0	0.00%	0	0	0.00%
2026-09-17	2	4320	0.00%	0	0	0.00%	0	0	0.00%
2026-09-18	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-09-19	2	3210	0.00%	0	0	0.00%	0	0	0.00%
2026-09-20	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-09-21	3	3420	0.00%	0	0	0.00%	0	0	0.00%
2026-09-22	2	2370	0.00%	0	0	0.00%	0	0	0.00%
2026-09-23	1	4800	0.00%	0	0	0.00%	0	0	0.00%
2026-09-24	1	4430	0.00%	0	0	0.00%	0	0	0.00%
2026-09-25	1	3580	0.00%	0	0	0.00%	0	0	0.00%
2026-09-26	3	1120	0.00%	0	0	0.00%	0	0	0.00%

Performance									
	Accounts APIs			Funds APIs			Payments APIs		
Date	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)	Requests	Response (ms)	Error rate (%)
2026-09-27	1	3360	0.00%	0	0	0.00%	0	0	0.00%
2026-09-28	0	0	0.00%	0	0	0.00%	0	0	0.00%
2026-09-29	3	9780	0.00%	0	0	0.00%	0	0	0.00%
2026-09-30	1	1420	0.00%	0	0	0.00%	0	0	0.00%